



We're there for
you at every turn

TD Auto Finance Customer Service

Welcome to TD Auto Finance

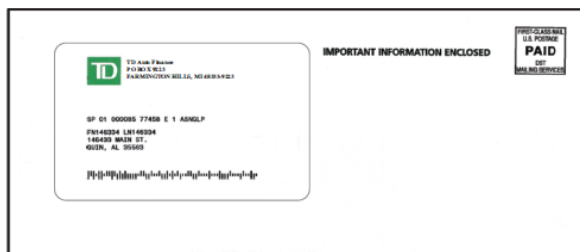
At TD Auto Finance we focus on providing you with a personal, worry-free and easy automotive finance experience. Should you need assistance as you come onboard there are many ways to get service.

Customer Service

Our representatives are available to help you Monday through Friday 8 a.m. to 10 p.m. and Saturday 8 a.m. to 7 p.m. ET. Please, call us at 1-800-556-8172 if you have not received your monthly billing statement within 10 days of your scheduled payment due date.

Billing Statement

The billing statement will arrive in a white envelope with a TD logo and return address showing through the window. See sample envelope below:



To obtain a copy of your statement, visit tdaf.com and use any of the following options:

1. Register for online access to your account, then log in, and click Statements. You will be able to view your current statement and make a payment.
2. Registered users can also contact us using the Secure Message Center to safely and securely ask questions.
3. Call us at 1-800-556-8172 and a Customer Service Representative will be happy to help you.

Please note: If you have a new account your statement will be created 19 days prior to your payment due date.

Additional TD Auto Finance Services

- **Automatic Payments:** Fast, easy, and free. Automatic Payment allows the convenience of making your vehicle payments as an automatic debit from your checking account each month.
- **eBill:** Simple, secure, and convenient. eBill replaces paper statements with online access to your TD Auto Finance billing statements. You'll receive email alerts when your statements are ready and payment reminders 5 days before your payments are due. Plus you'll help the environment.