



What You & Your Customers Need to Know About **Automatic Payment**

Dealers, please present this great option to all TDAF customers. When they sign-up for TDAF's *free*¹ Automatic Payment option, customers can have their vehicle payment automatically deducted from their personal checking account each month.²

Save time. Save paper. Save stamps.

Two Ways to Enroll

1. At the Dealership, when purchasing a vehicle

Dealers can sign-up customers for Automatic Payments during the contracting process.

- The Automatic Payment Authorization Agreement is available for dealers to download and print at TDAFDealer.com, RouteOne, DealerTrack or TDAF Connect.
- Customers should complete two copies of the form, retaining one for their records.
Note: Please enter "New Account" under the Account Number field on the form.
- Dealers can return the form with the contract package or fax it to 888-548-3574

2. At home, after taking delivery of the vehicle

Customers may choose to sign-up themselves, after leaving the dealership. This option is available for customers with an established account number.

- Log in at TDAF.com and select Make A Payment
- Click GO next to Automatic Payment
- Complete the required enrollment information, agree to the terms and conditions, and click submit. Alternatively, download and print the form at TDAF.com and fax it to 888-548-3574 or mail it to:

TD AUTO FINANCE
PO BOX 9226
Farmington Hills, MI 48333

Questions? Call TDAF Customer Service at: 800-556-8172

Our people, products and services are dedicated to helping dealerships sell and finance more vehicles – today and in the future.



Enrolling in Automatic Payment

Frequently Asked Questions (FAQs)

Q. What is Automatic Payment?

A. Automatic payment is a service that allows you to make your vehicle payments as an automated debit from your personal checking account each month.²

Q. How does Automatic Payment work?

A. On your scheduled payment due date each month, your vehicle payment is debited from your personal checking account. If the date falls on a weekend, federal or banking holiday, it is processed the next business day. You may access your payment history online anytime, but you no longer receive monthly billing statements.

All scheduled payments except your last scheduled monthly payment are eligible for Automatic Payment. A final billing statement will be mailed to you for your final payment.

Q. Is there a fee or charge for the Automatic Payment service?

A. No. There is not a fee or charge for this service. However, you may be assessed a return payment charge, in the event your payment is returned and it is provided for in your contract.

Q. What is required to enroll in Automatic Payment?

A. Your account must be current, in good standing, cannot have late fees currently due, 5 or more returned checks or have less than 4 payments remaining. A personal checking account will need to be provided that is in good standing with your financial institution which accepts automatic debit or ACH transactions. The name on your bank account must match the name of the buyer or co-buyer on your TDAF account.

Q. I've submitted my Automatic Payment enrollment. How long will it take to be processed?

A. It may take up to 10 business days to process your request. Once automatic payment is activated, you will be mailed an enrollment confirmation letter. You may also check your automatic payment enrollment status on the Account Summary and Make A Payment pages of TDAF.com. If a difficulty is encountered processing your enrollment, you will be notified directly by a Customer Service Representative. Until your enrollment is confirmed, you are responsible for making all payments on or before the payment due date per your contract.

Q. What if I haven't received my confirmation letter?

A. If you have not received your letter within 10 business days, you may also check your Automatic Payment enrollment status on the Account Summary and Make A Payment pages of TDAF.com. If you need to inquire about your automatic payment status, feel free to use our Email Us service at TDAF.com to submit an Automatic Payment Status Inquiry or call us at 1-800-556-8172. Until your enrollment is confirmed, you are responsible for making all payments on or before the payment due date per your contract.

Q. Will all my payments be automatically debited with Automatic Payment?

A. All except your last scheduled monthly payment can be made using automatic payment. A final billing statement will be mailed to you for your final payment.

Q. What if I have questions?

A. Call us at 800-556-8172.

¹You may be assessed a return payment charge, in the event your payment is returned and it is provided for in your contract. ²Personal checking accounts only. Commercial checking or savings accounts are currently not eligible for automatic payment.